Our Code of Conduct



Everyone using **What Next** should show respect and consideration for other people – disrespectful and inconsiderate behaviour is not acceptable.

Remarks and behaviour which cause other people personal offence or upset are not acceptable. These constitute harassment and have no place anywhere in our community.

If someone feels harassed or bullied by others while in **What Next** they should talk to a member of the What Next team (either a trustees, a member or a volunteer) straight away if they feel safe and comfortable to do so. Alternatively, they should let the What Next team know as soon as possible by emailing the Chair of Trustees (David Faraday) as david@whatnext.earth or writing a note or letter to What Next? Climate Emergency Centre, Unit B (1st Floor), 11 Wharf Street, Godalming, GU7 1NN.

Members of the What Next team (trustees, members and / or volunteers) will take any reports seriously. Someone from the team will contact the person who feels harassed or bullied first to listen to and understand their experience and to discuss support and protection for that person.

Anyone who has broken our **Code of Conduct**, for example by using discriminatory, offensive, or harassing words or behaviour, will be contacted by a trustee of What Next either immediately or at a later date / time and their words or behaviour will be addressed.

We hope that talking and understanding will resolve the upset or offence in an amicable manner, but if this doesn't happen then the What Next? team reserves the right to tell an individual they may not use the centre or its services and activities for a period of time.

This Code of Conduct will be reviewed every 2 years.

Name:

: D.R.FA

(Chair of Trustees)

Signature:

Date: 28/4/22